

OFFICIAL FILE
ILLINOIS COMMERCE COMMISSION

FORMAL COMPLAINT

Illinois Commerce Commission
527 E. Capitol Avenue
Springfield, Illinois 62701

For Commission Use Only:

Case: 03-0546

ORIGINAL

Regarding a complaint by (Person making the complaint): VERDONNA WILLIAMS + Sessie Willie

Against (Utility name): PEOPLES GAS

As to (Reason for complaint) # 9500644940524 WAS GIVEN TO ME VERDONNA

WILLIAMS IN 06 WHEN MOVE AT 1230 S KILDARE AND HAVE BEEN PAYING
IT BUT ALL WAY CALLING TELL THE PEOPLES GAS MY BILL WAS TOO MUCH
AND THEY TELL GAS WENT UP OR AM PAYING FOR 2 PLACES, AND WHO
SAY NO JUST 2 FLOOR. NOT ONE TIME THEY SAID IT WAS BILL FOR 1TH
FLOOR, SO NOW STILLING CALL TO GET SOME OUT NO ONE COME NOW
IT 08 5/15/08 SOME COME NOW SEE THE NUMBER WAS WRONG BILL
WAS AND BILL VERY MUCH NOW, BILL NOT MINE BUT WAS STILL TRY HER
pay it cause it was my mother Sessie Willie
in Chicago Illinois. Name and # was half her APP + Business

TO THE ILLINOIS COMMERCE COMMISSION, SPRINGFIELD, ILLINOIS:

My mailing address is 1230 S. Kildare Ave

The service address that I am complaining about is 1230 S. Kildare Ave

My home telephone is (773) 521-4201

Between 8:30 A.M. and 5:00 P.M. weekdays, I can be reached at (773) 598-6643

My e-mail address is _____ I will accept documents by electronic means (e-mail) ☐ Yes ☒ No

(Full name of utility company) PEOPLES GAS (respondent) is a public utility and is subject to the provisions of the Illinois Public Utilities Act.

In the space below, list the specific section of the law, Commission rule(s), or utility tariffs that you think is involved with your complaint.

83-ILL Adm - 200, 140 - B

Have you contacted the Consumer Services Division of the Illinois Commerce Commission about your complaint?

☒ Yes ☐ No

Has your complaint filed with that office been closed?

☐ Yes ☒ No

CHIEF CLERK'S OFFICE
2008 SEP 22 P 1:27
ILLINOIS COMMERCE COMMISSION

Please state your complaint briefly. Number each of the paragraphs. Please include time period and dollar amounts involved with your complaint. Use an extra sheet of paper if needed.

1. on Jan of 02 at 739 S. Kenneth is when he had gone on for me and my mother I was on 1th floor she was basement and it was I had name them for both
2. when I move I just had transfered on at 1230 S Killipe the same way but not for my mother and I told Rep that. she it would not be A problem.
3. But I had to be change because I paid my Bill so old that they due away with the Bill because if the name right it be right

Please clearly state what you want the Commission to do in this case:

Number that did see it that's where they gave me is # 9500449405 24

NOTICE: If personal information (such as a social security number or a bank account number) is contained in this complaint form or provided later in this proceeding, you should submit both a public copy and a confidential copy of the document. Any personal information contained in the public copy should be obscured or removed from the document prior to its submission to the Chief Clerk's office. Any personal information contained in the confidential copy should remain legible. If personal information is provided in your public copy, be advised that it will be available on the internet through the Commission's e-Docket website. The confidential copy of any filing you make, however, will only be available to Commission employees. If you file both a public and confidential version of a document, clearly mark them as such.

Today's Date: 9/19/08
(Month, day, year)

Complainant's Signature: Verdonna Williams

If an attorney will represent you, please give the attorney's name, address, telephone number, and e-mail address.

When you finish filling out this complaint form, you need to file the original with the Commission's Chief Clerk. When filing the original complaint, be sure to include one copy of the original complaint for each utility company complained about (referred to as respondents).

VERIFICATION

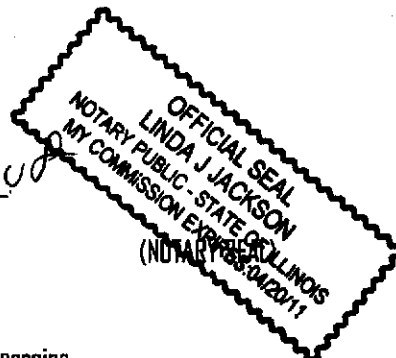
A notary public must witness the completion of this part of the form.

I, Verdonna J Williams, Complainant, first being duly sworn, say that I have read the above petition and know what it says. The contents of this petition are true to the best of my knowledge.

Verdonna Williams
Complainant's Signature

Subscribed and sworn/affirmed to before me on (month, day, year) Sept 19 2008

Linda J Jackson
Signature, Notary Public, Illinois



NOTE: Failure to answer all of the questions on this form may result in this form being returned without processing.

Verdonna Williams

1230 S Kidgore

Home (773) - 521-4201

2 floor

Sessie Williams

Same

"

Basement